

ITIL® 4 Leader Digital and IT Strategy e-learning

e-Learning

Training code	CGAIT4DTEE
Spoken Language	<?php?> English
Language Materials	English
Price	€800,00 excl. VAT No extra costs.

What is ITIL®4 Leader Digital and IT Strategy e-learning

During the e-learning, we focus on completing the four practical assignments (assignments) that are an integral part of the certification. Successful execution of these assignments is a condition for taking the exam. The specific exam topics are discussed during the training.

The specific topics covered are:

- Strategic approaches enabled by digital and information technology
- How to use a digital strategy to respond to digital disruption.
- How to implement a digital and IT strategy.
- The ITIL key concepts in relation to Digital and IT Strategy (DITS).
- Using the ITIL guiding principles in DITS decision-making and activities.
- The relationship between the DITS concepts and the ITIL SVS, and how to use it to create value.
- How to use DITS to remain viable in environments disrupted by digital technology.
- How to achieve customer/market relevance and operational excellence.
- DITS risks and opportunities.
- Steps and techniques involved in defining and advocating DITS.

The important practices that are central to this are:

- Portfolio Management
- Strategy Management
- Knowledge Management
- Architecture Management
- Continuous Improvement
- Risk Management
- Organizational Change Management
- Relationship Management
- Project Management
- Service Financial Management
- Workforce and Talent Management



- Measurement and Reporting Management

Who should attend ITIL®4 Leader Digital and IT Strategy e-learning

Digital and IT Strategy will be invaluable for leaders across your organization, including directors, department heads, and aspiring C-Suite professionals.

Prerequisites

Minimum of three years IT management experience

You have the official ITIL4 Foundation certificate or you have the Managing Professional Certificate.

If you have passed the multiple choice exam after the training and some self-study, you will receive the ITIL 4 Leader Digital and IT Strategy certificate.

Objectives

The ITIL DITS e-learning is particularly relevant for anyone working or aspiring to a leadership level within an IT organization. The certification focuses on the strategic work to develop a strategy for the organization using ITIL practices.

The course will help you to:

- develop a cross-organizational digital strategy
- craft a digital vision
- drive operational excellence
- respond to digital disruption
- enable a sustainable business
- strategically manage risk
- develop digital leaders for the future.
- During the e-learning we will work on a number of cases. The assessment of the elaboration of these cases is also part of the exam.

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IN/3A-018.18