

Lean IT Foundation e-learning

e-Learning

Training code	CGALEITFEE
Spoken Language	<?php?> English
Language Materials	English
Price	€800,00 excl. VAT No extra costs.

What is Lean IT Foundation e-learning

Do you want your IT management or development organization functioning more effectively, efficiently and faster? Then Lean IT is right for you. Lean IT focuses on the application of Lean in IT processes. After successful application in manufacturing (lean manufacturing) and services (Lean Services), the application of Lean IT has been developing strongly in the last few years. How do you ensure that effective change management policies are followed? How do you make sure that turnaround time in resolving incidents is reduced? Organizations increasingly recognize that they can benefit by applying Lean IT in their IT delivery departments.

This e-learning with a continuing practical oriented IT case provides your basic knowledge and insight about the application of Lean and Lean in an IT environment. The course also prepares you for the APMG exam Lean IT Foundation and the associated certification.

These Lean IT Foundation course takes four half-days to complete and provides access to a separate APMG exam and certification.

Who should attend Lean IT Foundation e-learning

The e-learning is intended for employees of an IT organization. In particular, the training is relevant to IT professionals who work in an organization that Lean IT has already adopted or plan to adopt.

There are no specific entry requirements for this e-learning.

Prerequisites

There are no specific entry requirements for this course. It is recommended that the participant is working in or dealing with an IT organization.

Objectives

After completing the e-learning, participants are familiar with the concept of Lean: The origin and development of the Lean philosophy. The most important elements of Lean. The concept of waste,



variation and inflexibility The participants also have knowledge of and insight into: Customer value, Voice of the Customer, CTQ Process improvement, Value Stream Mapping Performance and KPIs Organizational preconditions for the introduction of Lean Lean behavior and attitude Meaning and purpose of Visual management and the visual management use of daily and weekly signs.

The participants are familiar with the practical application of the following Lean IT (analysis) tools: Voice of the Customer SIPOC and Critical to Quality Value Stream Map KPIs Personal "change story"

If a third-party copyright applies to this course, you will find the copyright on <https://academy.capgemini.nl/en/topic/trademarks/>

Capgemini Academy's general terms and conditions are applied to all products and services mentioned within this document. For the latest version please check <https://academy.capgemini.com/>. The rates of products and services mentioned in this document are subject to change. For the most recent rates, please also visit our website.

About Capgemini Academy

Capgemini Academy's professionals offer what people in IT need. Our professionals have a keen eye for motivation, talent and are aware of specific contexts and circumstances. They move people to move. Programmes and courses that originate from daily experience of our both didactical and substantively strong trainers, light a fire within the individual IT professionals. Real life stories of our professionals' experience that tell how to solve problems and work with the people around it, do the rest.

An organization, like ours, helps people and their organizations day by day to get the best out of themselves and each other. We prepare them to defy tomorrow's challenges. We stimulate learning and curiosity. In order for individual IT professionals and their employers, to build better, longer and more intensive relationships. For mutual benefit.

Capgemini Academy. We transform IT professionals
academy.capgemini.nl

IN/3A-018.18